

RESOLUTION OF PURCHASE RELATED CONFLICTS

- 1) Hazelnut purchasing procedure shall definitely be conducted with analyses and prices shall be determined in accordance with the purchasing conditions and scale for shelled hazelnut.
- 2) In case of objection to analysis results by a producer, the analysis which will be performed at the laboratory to be determined by the Turkish Grain Board (TMO) shall be taken basis.
- 3) In case of such an objection, samples shall be taken from the product and they shall be sent to the laboratory determined by TMO and postage shall be covered by the producer.
- 4) In this case, it is required for the producer to deliver his/her product to TMO.
- 5) A written document indicating that the price to be determined by the laboratory will be accepted shall be obtained from the producer.
- 6) A product inspection slip shall be issued for the producer who has delivered his/her product to TMO with these terms. The minute issued during sampling and the document indicating consent of the producer for the price determined by the laboratory shall be attached to this slip and these three documents shall be jointly retained in safe deposit.
- 7) The product in dispute shall be weighed, the results shall be recorded in the inspection slip and the product shall be received and stored separately.
- 8) The product inspection slip shall be completed according to the results of the analysis performed and notified in writing by the laboratory and separately stored product shall be transferred to its original warehouse unit.
- 9) The documents attached to the product shall be kept along with the relevant official letter of the branch directorate performing the analysis.